

Attendees: Colin Reusch, John Nelson, Valerie Cook, Sietse Goffard, James Zepp

WMATA Rider's Advisory Council - Program, Projects, and Planning, Committee

AGENDA – May 18, 2016, 6:30PM

1. Discussion/status update on Committee informational requests of WMATA staff.
2. Development of questions for gathering feedback on 7000 series cars.
3. Discussion of WMATA API updates and third party developer data communications.
4. Discussion of ZEPP memo.
5. New Business

1. Update on Committee informational requests of WMATA staff:

On the question of the status of the Dupont chiller that was down last summer, this project is expected to be completed by July.

The remaining requests have yet to be answered. Colin will follow up with Barbara to determine the status of WMATA's response.

2. Development of questions for gathering feedback on 7000 series cars.

Valerie presented a draft survey for the PPP Committee to review. Valerie based the beginning part of the survey off the Metro Travel Trends survey. She recommended the survey be offered seasonally to track how customers feel with different weather conditions. The committee reviewed the survey and recommended removing questions for which Amplify likely already has information. In addition they recommended adding rating categories for two features inside the rail cars: visual displays and handrails. Valerie edited the survey per committee members input. The next step will be collaborating with the AAC on this effort.

3. Discussion of WMATA API updates and third party developer data communications.

Colin reported that he attended a meeting for 3rd party developers hosted by WMATA last week. The WMATA IT staff discussed re-writing the PIDS software that is used to display status for customers inside stations. The WMATA staff intent is to improve quality of information, improve ETA display, and improve information at the end of the line for customers. In addition,

another system is being developed to allow live position data by the end of this year. The WMATA staff plan to have more data days in the future.

There was no indication of when an official WMATA app would be developed.

4. Discussion of ZEPP memo

James said that he has not made progress on electronic payment system memo but he is still researching other transit systems' progress in this area.

5. New Business

James discussed concerns that some Montgomery County leaders are interested in bus rapid transit with talk of some officials of discontinuing contracts with WMATA to encourage residents to take Montgomery County Rapid Transit buses. There has already been a request for federal funding for this project.

The committee recommended to ask Barbara to invite Montgomery County Transit officials to present their plan to the Rider Advisory Committee.

Several questions were raised about the Safe Track Plan, including whether late night service will be supplemented with buses. Committee members were encouraged to carefully read through the plan.

Major Nelson noted that there seem to be water pooling on a repeated basis in the Huntington parking garage and asked whether the current emphasis on rail maintenance was detracting from other areas in need of attention.